

Gratpak's Commitment

Gratpak Quality Commitment

Our Commitment to Quality

At Gratpak, quality is at the heart of everything we do. We are committed to manufacturing paper packaging that consistently meets the highest standards of performance, safety, and reliability. Our products are designed to support our customers' operations while protecting their goods and maintaining the integrity of their brands.

We achieve this by:

- Maintaining strict quality control throughout our manufacturing process
- Using responsibly sourced, high-quality materials
- Continuously improving our systems and processes
- Listening to customer feedback and responding quickly to their needs
- Ensuring every product leaving our facility meets our quality expectations

Our goal is simple:

Deliver packaging our customers can trust every time.

Gratpak Sustainability Commitment

Sustainability at Gratpak

Gratpak is committed to creating packaging solutions that support a more sustainable future.

We believe responsible business practices must protect both the environment and the communities we serve. Our paper bags are designed to reduce environmental impact while supporting businesses that want practical and sustainable packaging solutions.

Our commitment includes:

- Manufacturing recyclable and renewable paper packaging
- Reducing carbon emissions through local New Zealand production
- Minimising waste in our manufacturing processes
- Supporting customers transitioning from plastic to paper packaging
- Promoting responsible sourcing of raw materials

We believe sustainability is not a trend – it is our responsibility.

People. Planet. Future.

Gratpak Health & Safety Commitment

Health & Safety at Gratpak

The health and safety of our people, partners, and visitors is our highest priority.

Gratpak is committed to maintaining a safe and healthy workplace where everyone returns home safely every day.

We achieve this by:

- Promoting a strong safety culture across our operations
- Providing training and resources for safe work practices
- Identifying and managing risks proactively
- Encouraging open reporting of hazards and incidents
- Continuously improving our health and safety systems

Safety is a shared responsibility.

Every person. Every task. Every day.

Gratpak Community Engagement Statement

Supporting Our Communities

Gratpak believes strong businesses help build strong communities. Since establishing our manufacturing facility in New Zealand, we have committed to supporting local organisations, charities, and community initiatives that make a positive difference.

Our community engagement includes:

- Donating paper bags to food banks and community organisations
- Supporting social supermarkets and charitable initiatives
- Working with schools and local groups
- Partnering with organisations that help families in need

We are proud to contribute to the communities that support our business. Together we can create lasting impact.

Gratpak Diversity & Inclusion Statement

Diversity & Inclusion at Gratpak

Gratpak values the diversity of people, ideas, and experiences. We believe a respectful and inclusive workplace strengthens our company and allows everyone to contribute their best.

Our commitment includes:

- Treating all people with fairness, dignity, and respect
- Providing equal opportunity regardless of background or identity
- Encouraging collaboration and diverse perspectives
- Creating a workplace where everyone feels safe and valued

We celebrate diversity and believe it helps us build a stronger future together.

Gratpak Environmental Responsibility Policy

Environmental Responsibility

Gratpak recognises our responsibility to operate in a way that protects the environment for future generations.

We are committed to reducing our environmental footprint and promoting sustainable manufacturing practices.

Our environmental focus includes:

- Producing recyclable paper packaging solutions
- Reducing waste across our production processes
- Improving energy efficiency in our manufacturing operations
- Supporting responsible forestry and paper sourcing
- Encouraging sustainable practices across our supply chain

We are committed to continuous environmental improvement. Responsible packaging for a cleaner future.

Gratpak Customer Partnership Commitment

Our Commitment to Customers

At Gratpak, our customers are our partners.

We work closely with retailers, distributors, and businesses to provide packaging solutions that support their operational and sustainability goals.

Our commitment includes:

- Delivering reliable, high-quality packaging
- Providing responsive and professional customer service
- Offering locally manufactured solutions that support supply chain resilience
- Collaborating with customers to develop practical packaging solutions
- Building long-term partnerships based on trust and performance

Your success is our success.

Updated January 2026

